

VALHALLA SKI CLUB

TIPS & FAQs

WINTER 2022



About our lodge

Your room will be available for **check in from 4pm**. If you wish to arrive earlier, please call the Manager in advance to make sure this is ok as other guests may not have vacated the lodge and this may impact our COVID requirements for space and cleaning. You will find the room allocations listed on the whiteboard when you enter the kitchen.

LATE ARRIVALS – There is no cut off time for arrivals. However, we do ask that if you are going to arrive after 9pm, that you let our manager know so she can expect you and assist you with check in details if required. Please enter the lodge quietly as other guests will be asleep.

A little bit of housekeeping...

Guests are reminded that you need to **check out by 11am** on the day of departure. Don't forget to allow for time to clean your room as part of our terms and conditions prior to your departure. As you will appreciate arriving to a clean and tidy lodge is a priority to us all and helps to keep operating costs as low as possible. You'll find a list of tasks on the back of each bedroom door and all equipment/cleaning products is provided. As the kitchen is a communal space, please be considerate of others and make sure you leave it clean and tidy. Please make sure you wash all your dishes (including putting them through the sanitising dishwasher) and put them away once finished. If you're the last to bed, please be mindful of other guests sleeping, turn off the lights, and close the fire guard to keep us all safe.

Some things you might like to bring along...

- outdoor shoes are not permitted inside the lodge so you might like to throw in some extra woolly socks, slippers, or runners to keep those toes toasty!
- we have a pod coffee machine available for guest use. You will need to BYO Nespresso compatible pods.
- There are 2 on-mountain mini supermarkets, however supplies are quite limited, so whilst we have a good pantry of kitchen staples and a continental breakfast is provided, you'll need to bring along your food supplies to the best of your ability.
- Note: all linen, including towels, is provided.

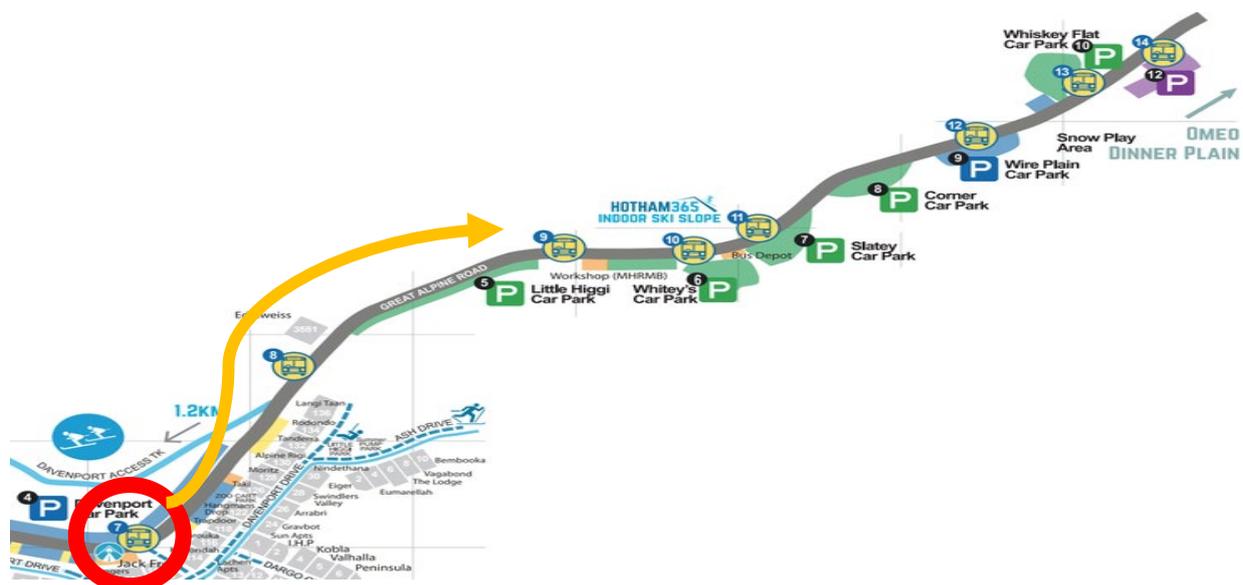


What to do when you arrive on the mountain

When you arrive at **Bus Stop 7/Jack Frost**, you are permitted to park temporarily in the **30-minute unloading** area. From there you can walk (200m) to our lodge and collect our sled to transport your luggage OR you can pre-book (discounted) or call the OverSnow Tow service to transport it for you – follow the link for more details <https://snowtow.com.au/book-snow-taxi-mt-hottham/>



After you have moved all your luggage, you'll need to move your car to the "**Overnight Parking**" area (about 2km from bus stop 7). You will see these marked on the attached Village Map as Green "P" signs. Where possible, it is recommended that you reverse into the car space. A member tip - don't be tempted to park on the roadside parks, you'll need to do lots of digging to get back out if it snows and the road clearing crew has been past!!! Pick one of the off-road designated parks instead. If the first one is full, move to the next, there are plenty of parks. Once you have parked, find the closest bus stop and jump on the next bus back up to stop 7. The drivers are friendly and helpful, they'll assist you with any questions you have. The bus service operates from 6.45am to 1.45am seven days a week and you can register to track and hail them here <https://www.alpinespiritcoaches.com.au/hail-a-bus/index.html>

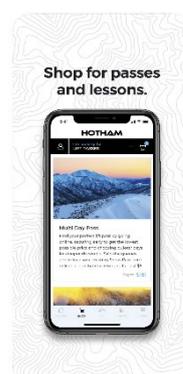
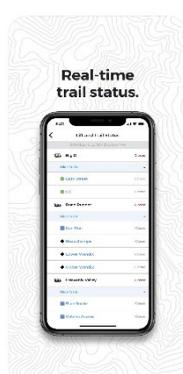


Check out the full village map here - <https://www.mthotham.com.au/on-mountain/getting-about/village-map>

On your departure day, we recommend that you move your vehicle from the "Overnight Parking" to the "Day Parking" area early in the morning (8am - before it fills with day trippers). You will find the "Day Parking" area at Bus Stop 7, be sure not to park in the 30-minute unloading bays! This will allow you to move your luggage to the car at check out and still enjoy a full day of skiing/boarding. Don't forget to empty your fridge and pantry cupboard too. Unfortunately, the lodge does not have a lot of storage space and therefore it is not always possible for us to store your luggage past 11am. Ask the Manager during your stay if there is space.

Before you arrive...

- **Familiarise** yourself with Hotham, how to get there, chains and winter driving tips, winter access guide and more - <https://www.mthotham.com.au/discover/getting-here/driving-to-mt-hotham>
- **Lift tickets** are available **ONLINE ONLY**. You can do this using the Hotham website <https://www.mthotham.com.au/lift-pass/lift-tickets/lift-tickets>
- Check the **road and chain status** BEFORE travel and hire **chains** before driving up the mountain!!!
 - As it is now the declared winter season, **ALL CARS** are required by law to carry chains and fit as required and when directed. Chain hire is not permitted on the mountain, therefore, you must have these prior to ascending. **Make sure that your car is actually able to have chains fitted!!!** Unfortunately, some models of vehicles (particularly European brands) are unable to have chains fitted, **this will prohibit entry to the mountain and you will need to make alternative arrangements**. Most car manuals will have chain directives listed (note that your tyre size may void the manual instructions so you will need to check this too). If in doubt, please contact your chain hire company.
 - ALL Valhalla guests are entitled to minimum 20% off all hire at HOYS so please consider supporting this long term, family run business on the mountain. They offer chain hire at Harrietville (make sure you arrive in their operating hours as below) <https://hoyskis.com.au/>
They also operate a fitting service on the mountain. If you hire chains at Hoys Harrietville, you will be eligible for their FREE fitting service when the "Fit Chains Here" direction is displayed on the mountain. HOYS have an additional 2 store locations on the mountain to hire all your skiing or boarding gear from too. One of them is conveniently located at Jack Frost/Bus Stop 7 - check out their Valhalla Guest discount at the end of this document. **NEW 2022 OPENING HOURS - We are open 7am to 7pm Monday, Tuesday & Wednesdays. Thursday, Saturday & Sundays open 7am - 10pm. Fridays 7am to midnight.**
- **Resort Entry Permits** are now required. These must be purchased **prior** to entering the mountain and can be purchased from the following link (book early to receive a discounted price) <https://www.mthotham.com.au/discover/getting-here/resort-entry-permits>
- Download the **Hotham app** to get all the up-to-date info on weather, lift status, lift passes, snow cams and more! Follow the link below to find out all the details <https://www.mthotham.com.au/discover/connect-with-us/hotham-app>



Services during this period:

- If you're a **first timer**, the following link might help you with some tips <https://www.mthotham.com.au/discover/explore/first-timers>
- Not keen on driving yourself? Check out some **alternative transport** options here <https://www.mthotham.com.au/discover/getting-here/coaches-transfers>
- Hotham **trail maps** will help you plan your turns all day! These are available on the Hotham app too or view them here <https://www.mthotham.com.au/on-mountain/getting-about/trail-map>
- Want to give cooking a pass or looking to maximise your time on the slopes, **find a place to eat** here or ask our manager for the inside tips! <https://www.mthotham.com.au/on-mountain/during-your-stay/restaurants-bars> (Jack Frost bar and The General are both walking distance from Valhalla)
- Need some pointers to refine your technique? There are plenty of **lesson options** from private to group, adults or kids. Find some options on the Hotham home page under the "lessons" tab (strongly recommended to book in advance) <https://www.mthotham.com.au/>

We pride ourselves on giving you a wonderful experience on the mountain. Please be kind and patient towards all the mountain staff, many are working with reduced staffing and resources and they have weeks and weeks ahead to plough through with it shaping up to be the busiest season yet. We all want you to have an amazing time and return again!



**2022 HOYS
Discount Package
available**



Valhalla Lodge guests can receive 20% off adult, senior, youth & child ski and board rental packages at any Hoys shops ALL SEASON LONG.

Upgrade to 30% off packages if prebooked minimum 3 days prior to arrival. Go to <https://www.hoysskis.com.au/book-online/>

Hoys offer free helmet hire with youth & children's ski & board hire packages and 5th consecutive day rentals for FREE

Hire snow chains from Hoys Harrietville & get FREE fitting by our Mobile Chain Service

Hoys are a family-owned business operating in the Mt Hotham district for over 80 years.

Offering exceptional service, staffed by local keen skiers and boarders and pride themselves on *quality equipment*.

Just let Hoys staff know you are staying at Valhalla to receive your discounts!

Hoys @ Jack Frost Ski Shop is your closest shop to Valhalla!